



## Emeryville Transportation Management Association's Response to the COVID-19 Virus

### UPDATE – 3/24/20

Effective Monday, March 30<sup>th</sup>, 2020, the Emery-Go-Round will implement a modified service plan until further notice. Only [Standard Service](#) routes will operate on weekdays from approximately 5:30AM-9:30PM at a frequency of 15 minutes or less. Commute Service routes will not operate during this period. The last Emery-Go-Round shuttles will depart the MacArthur BART Station at 9:20PM Monday-Saturday. Saturday and Sunday service will operate the normal schedule, except for the early end time on Saturday. Click below to view the modified schedules:

- [Hollis Route](#)
- [Shellmound/Powell Route](#)
- [Saturday – Shellmound/Powell Route](#)
- Sunday – NO CHANGES, refer to Sunday schedule.

Links to these schedules can also be found under “Service Announcements” on the Emery-Go-Round website.

Additionally, we ask riders to board the shuttles from the rear doors, when possible, to minimize exposure to our drivers. Riders should also maintain a 6-foot distance from one another, as well as the driver.

We thank you for your understanding and hope you all stay well.

### 3/13/20

The Emeryville TMA's foremost concern is the safety and well-being of our employees and our customers. In wake of the recent developments regarding the COVID-19 Coronavirus disease, we have put together the operations action plan outlined below for our Emery Go Round shuttle program.

#### AWARENESS CAMPAIGN

Flyers labelled “STOP THE SPREAD OF GERMS” have been posted on all Emery Go Round shuttles to help raise awareness to the Coronavirus and instruct how to protect against the virus.

#### RIDERS

We recommend that those who have been exposed to the virus, or have the virus, to avoid public transportation. If a rider states that they have been exposed to the virus, they are recommended to take medical transportation to hospitals or health clinics.



## Emeryville Transportation Management Association's Response to the COVID-19 Virus

### RIDERS EXHIBITING SYMPTOMS OF FLU, COLD OR SUSPECTED CORONAVIRUS

We anticipate that drivers and other passengers on vehicles will be concerned with riders being picked up exhibiting cold and flu symptoms. In these cases, if the driver or other passengers refuse the trip, we will do our best to get the rider a trip on another medium. However, we encourage all with these symptoms to stay at home.

### INCREASED VEHICLE CLEANING STANDARDS

We have identified a product well-suited for deeper vehicle disinfecting, Zep Spirit II, that will be made available where needed to be used in conjunction with the current cleaners.

Zep Spirit II is a Zep GreenLink product with an improved formula. It is a ready-to-use, hospital-grade, non-phenolic, germicidal cleaner and deodorant. Zep Spirit II (EPA Reg #1839-83-1270) has demonstrated effectiveness against viruses similar to COVID-19 on hard non-porous surfaces.

### EMPLOYEE SAFETY

The safety wellbeing of our bus drivers and customers is our foremost concern. We will not unnecessarily jeopardize the well-being and safety of our employees during the virus outbreak.

Following the current top health care providers, we are asking any employee who may have driven infected or exposed customers to remain at home as a precaution. If an employee expects that they may have become exposed to a passenger or patient with the virus, the employee is to stay at home, and to seek medical attention.

Safety campaigns and meetings will be conducted with employees for awareness and precautions for the virus, including reminders to regular wash their hands and to avoid close contact with any person who exhibits symptoms of the virus.

We will continue to keep our riders up-to-date on any new developments. Thank you and stay safe!